

EKA Omni-TMS Platform - Carrier Portal - Trading and Execution Guide

A customer has invited you to work more closely with them as a priority carrier in their network. Using the functions in the portal you can:

- Enjoy the competitive advantage of real-time access to freight
- Accept and Negotiate in live environments
- Communicate better service status with load assignments and status updates
- Invoice accurately online
- Work with multiple customers from a single sign in

In this guide you will learn how to:

- Accept your initial invitation and update your individual settings
- Administer your account
 - Add other users from your organization
 - Enter a list of drivers, trucks and trailers for posting and updating in your Assigned loads
 - Track payment schedules
 - Post available truck types, locations and estimated availability
 - Immediately visible to all your active EKA customers
- Search for posted and tendered loads
 - Accept, Reject and Offer load prices
 - Posted, tendered and route guide feight
- Review and update Assigned loads
 - details and Rate Confirmations without email
 - Add Truck / Driver details, and planned available time and place of dispatched capacity
 - Update load events and check calls
- Streamline your invoicing process:
 - Identify and add required load paperwork and your invoice
 - Paperwork is doc typed and indexed to the load
 - Settlement workflow is updated so it is easier for your customer to complete settlement
 - Track settlement status and payment schedules in real time

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TABLE OF CONTENTS

EKA Portal Access	2
Accepting the Invite and Updating Individual Settings	3
Identify your Personal Menu	3
Carrier Admin Functions	4
Add, Edit or Deactivate Users	5
Manage Driver and Equipment Lists	6
Trucks	6
Trailers	6
Drivers	7
Post Trucks	7
View Receivables	8
Freight Management	9
View Posted Loads	10
Accept a Book Now Price	11
Accept / Reject Tendered Load Offer	12
Negotiations	15
Update Active Loads	16
Quick Load Events	17
Assign Drivers and Equipment to Loads	17
Load Events	17
In-Transit Events	18
View Documents	18
Add a Check Call	18
View Accessorials	19
Exceptions	19
Upload Documents and Invoice	20

EKA Portal Access

Access to the EKA portal is by invitation only, initiated by your customer. Each user in your organization will need to have their own access to the site.

Once a customer has completed an invitation, an email like the example below will be sent to the added email address from <u>no-reply@go-eka.com</u>.

*If you do not receive an expected invite in your Inbox, please check the junk/spam folder as email security may restrict delivery of "no reply" senders.

Upon receipt of the invitation, click on the Login button to open the EKA portal login in your preferred browser. **Failure to respond promptly may allow the invite to terminate*.



Welcome! You have been invited to EKA

Log in with the password: zBckQzeLqUA5dKVzENFZ7kT31iRkaf0q





Accepting the Invite and Updating Individual Settings

When you select the login link and launch an EKA session in your browser, the first screen you see should be:

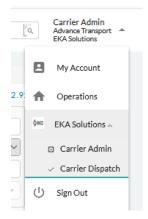
		() ека	
Contact Info	SECURITY		
Security	USERNAME (UPDATE	
		—	
	NEW PASSWORD	CONFIRM NEW PASSWORD	
	NEW PASSWORD	CONFIRM NEW PASSWORD	UPDATE

*Hint: Fields highlighted with the 💶 are required to complete a form. The rest are optional.

A new username is NOT required but you will be required to add the temporary password in order to update to your own personal password. After updating your password, you are welcome to update your contact information.

Identify your Personal Menu

Find your Name and Company Name on the screen(typically upper right corner) This is your Personal Menu for selecting which role and customer you wish to be working in.

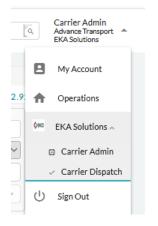


*Hint: As you become more comfortable in the application, you are able to keep more than one session of EKA open at a time in separate roles so you can keep multiple functions active simultaneously.

Carrier Admin Functions

(For those with Admin Role Access. For Dispatch only users, please skip down in this document to Freight Management)

 $\mathsf{Personal}\ \mathsf{Menu} \to \mathsf{Select}\ \mathsf{a}\ \mathsf{Customer} \to \mathsf{Select}\ \mathsf{Carrier}\ \mathsf{Admin}\ \mathsf{role}$



Add, Edit or Deactivate Users

Select User from top menu.

To add a User, click on the 🕒 . The user form will open for entry.

FIRST NAME	1.477	NAME 💶	
	LASI	NAME	
	PHO	NENUMBER	
ADDITIONAL EMAILS: (TYPE ADDR	-		ECONDARY
ADDR	233	PRIMARI/S	
ADDITIONAL PHONES:	•		
TYPE NUME	-	PRIMARY/S	ECONDARY
			-
INSTANT MESSAGE	WEB	SITE	
TITLE	TYP		
			~
ADDRESS			
Search		ZIP	
No results? Add a new city!		Jeard	
NOTES			
INUTES			
NEEDS APPLICATION A	ACCESS		
WHAT WILL THE USER WORK ON	? 💶		
Dispatch			~

The Administration role is available to add or edit users and view the list of receivables. The typical user can access all the load management and invoicing from the Dispatch role.

Manage Driver and Equipment Lists

Select Resources from top menu

Use this function to quickly build equipment and drivers lists that make it easier to post available trucks in EKA and update assigned loads. *Note that resources added directly to loads also update these lists, so either way you are developing a database of your resources.

Each resource type is located in a separate tab: Trucks, Trailers, Drivers, and Availability.

<u>Trucks</u>

EKA allows for the addition of semi tractors and an expansive list of individual truck types.

To add a truck, click on the 🙂 . The truck form will open for entry. While many details can be captured, the few required fields will be identified by < .

ADD NEW TRUCK

PROFILE

UNIT # 1	VIN#	MAKE		MODEL		YEAR	
Truck 1							
GROSS VEHICLE WT RATING (LBS)	Search	Active	× v	TYPE	× •	Select	-

To edit an existing truck, click on the 🧖 . To delete an existing truck, click on the 📍 .

Trailers

EKA allows for the addition of an expansive list of individual trailer types.

To add a trailer, click on the 🙂 . The trailer form will open for entry.

ADD NEW TRAILER

PROFILE

JNIT#	VIN#		TRAILER TYPE		TRAILER LENGTH		DOOR TYPE	
Trailer 1			Van	× •	53'	× •	Select	~
MAKE	MODEL		YEAR		GVWR (LBS)		PAYLOAD CAPACITY (LBS)	
LOCATION	STATUS		OUTSIDE LENGTH					
Search	Active	× •	Select	-				

To edit an existing trailer, click on the \checkmark . To delete an existing trailer, click on the $^{ imes}$.

Drivers

To add a driver, click on the 🙂 . The driver form will open for entry.

DENTIFICATION					
D 💶	FIRST NAME	MIDDLE NAME	LAST NAME	SUFFIX	PREFERRED NAME
134	Driver		One		
HOME ADDRESS	CITY	ZIP	PERSONAL EMAIL	MOBILE#	HOME TEL #
	Search	Search		+19545551212	

To edit an existing driver, click on the 🧖. To delete an existing driver, click on the 🔋 .

Post Trucks

When you post available trucks they are immediately available to all your customers using the EKA Omni-TMS Platform.

To post available trucks click on the add button \oplus .

Truck and trailer types, location and date of availability are mandatory. Reduce data entry by selecting stored drivers and unit numbers.

*Be sure to tick the box for Available to share the post with customers. This function can be used to toggle the availability off and on without re-entering all of the details.

	Trucks			Trailers			Drivers		Availability	
dd vailability	÷	SEARCH BY UNIT # Search DATE START	DATE END	SEARCH BY TRU	CK TYPE AVAILABLE	- 	SEARCH BY TRAILER TYPE	SEARCH BY CITY		
TRUCK UNIT# Truck 298	×	TYPE 1 Semi	TRAILER	TYPE		1 × •	PRIMARY DRIVER	спу 💶 Biloxi, MS 3953(DATE 1 0 × 01/25/2021	🖌 Availab
LENGTH Select	~	CLASS Select	Add A New T				Search		hh:mm	info

To edit existing availability, click on the 🧭 . To delete existing availability, click on the 🔋 . To view notes that are added on the existing availability, click on the 🚊 .

View Receivables

The status of a receivable is available for users with Carrier Admin rights. Click on your name in the upper right of the screen to access the Carrier Admin section.

The Receivables page will display. This view can be filtered by several data points including your invoice number. The view can also be sorted by *Payment Date* or *Delivered Date*.

The statuses include:

- Delivered the load has delivered, but the payment has not yet been approved or scheduled
- Scheduled the settlement has been approved for payment and is scheduled for payment per the customer's agreed payment terms
- Paid the invoice has been paid

A Scheduled invoice will show the expected payment date in the *Payment Date* column along with the amount due.

RECEIVABLES		Scheduled		date start Id/yyyy	PAYMENT DATE END		PICKUP DATE	DELIVER mm/	y date 'dd/yyyy	CARRIER INVO	FILTER
Load ID	Status	Payment Date	Amount Due	Customer Contact	Payment Reference	Payment Method	Carrier Invoice	Origin	Destination	Pickup Date	Delivery Date
EKAA-2189	Scheduled	01/26/2021	\$2,000.00	Darren Wanek darren@go-eka.com			91	Greenwood, MS	Eau Claire, WI	01/11/2021 14:00	01/21/2021 10:00

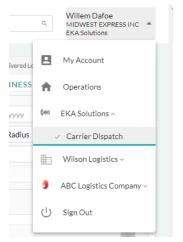
A Paid invoice will show the date a payment was issued in the *Payment Date* column and the *Amount Due* will show as \$0. In addition, the *Payment Reference* and *Payment Method* columns will be populated.

RECEIVABLES		status: Paid		date start id/yyyy	Mm/dd/yyy		PICKUP DATE mm/dd/yyyy		n/dd/yyyy	CARRIER INVO	FILTER
Load ID	Status	Payment Date	Amount Due	Customer Contact	Payment Reference	Payment Method	Carrier Invoice	Origin	Destination	Pickup Date	Delivery Date
EKAA-2202	Paid	03/24/2021	\$0.00	Robyn Sahlstrom risahlstrom@gmail.com	135	Check	82	Avenel, NJ	Ellenwood, GA	12/16/2020 11:30	12/17/2020 08:0
EKAA-1302	Paid	03/25/2019	\$0.00	Darren Wanek darren@go-eka.com	124	Check	Invoice #123	Newark, NJ	Memphis, TN	03/12/2019 12:00	03/21/2019 10:0
EKAA-1401	Paid	06/28/2019	\$0.00	Darren Wanek darren@go-eka.com	126	Check		Austin, IN	Columbus, OH	06/02/2019 13:00	06/03/2019 14:0

Freight Management

When you sign in to EKA, you can work with all your customers on the EKA platform.

Personal Menu \rightarrow Select a Customer \rightarrow Select Carrier Dispatch role.



Each customer's loads can be identified by the letters that precede the load numbers as seen in the examples below.



Your load board with each customer is specific to you as a carrier. Posted loads are available to broader lists of carriers, much like a load board. Tendered loads are offered only to specific carriers, either as part of a route guide or selected tender with an expectation that you will accept, reject or further negotiate.

View Posted Loads

Customers will post loads to your load board. To view posted loads, go to Loads \rightarrow Posted Loads. Apply filters for *Service Type* and *Pickup/Delivery Locations* to match the list to your available trucks

*Hint: Make certain you are listed as a core carrier with your customers. Core carriers see more loads!

The load list includes the following information:

- 1. Expiry Hours optional shot clock to indicate how long before a bid window closes
- 2. Origin and Destination includes origin and destination cities and expected pickup and delivery dates
- 3. Equipment Type
- 4. Book Now Price optional price set by the customer that would be immediately accepted
- 5. Min Bid Increment optional increment set by the customer to guide negotiations
- 6. Propose Price if a price has been proposed, this option will be greyed out more pricing instructions are included in the Negotiate Price section

KC Loads	Resources Notificat	tions Reports						LOAD ID NUMBER 👻	С,	Willem Dafoe MIDWEST EXPRESS EKA Solutions
	Posted Loads		Tendero	ed / Accept Loads		Active Loads			Delivered Loads	
rs 🚊								то	TAL BUSINESS WIT	H BROKER : \$31,2:
ERVICE TYPE							PICKUP		DELIVERY	
Select	-					APPOINTMEN	mm/dd/yyyy		mm/dd/yyyy	
						SEARCH TYPI				
							City & Radius	*	City & Radius	
						CITY/STATI	Search		Search	
			_							
			6	`		RADIU	Soloct	~		
	0		(2	_	RADIU	Select	· · · · · · · · · · · · · · · · · · ·		
	1		(2		RADIU	Select	•		RESET FILTERS FILT
240.0	`	ORIGI	BICHIG DATE				3	4		RESET FILTERS FIL
	LOAD EXPIRY 21:27	ORIGIN Avenel, NJ	PICKUP DATE 01/22/2021	DESTINATION Ellenwood, GA	DELIVERY DATE 01/25/2021	ACCEPTED LOAD Yes	Select			RESET FILTERS FILT
KAA-2224	LOAD EXPIRY					ACCEPTED LOAD	Select	(4) BOOK NOW PRICE		
KAA-2224	LOAD EXPIRY 21:27	Avenel, NJ	01/22/2021	Ellenwood, GA	01/25/2021	ACCEPTED LOAD Yes	Select	BOOK NOW PRICE \$1,630.00		
XAD ID KAA-2224 XAD ID KAA-2226 XAD ID	LOAD EXPIRY 21:27 LOAD EXPIRY	Avenel, NJ ORIGIN	01/22/2021 PICKUP DATE	Ellenwood, GA DESTINATION	01/25/2021 DELIVERY DATE	ACCEPTED LOAD Yes ACCEPTED LOAD	EQUIPMENT TYPE Van EQUIPMENT TYPE	BOOK NOW PRICE \$1,630.00 BOOK NOW PRICE		
(AA-2224 (AD ID (AA-2226 (AD ID	LOAD EXPIRY 21:27 LOAD EXPIRY 21:27	Avenel, NJ ORIGIN Avenel, NJ	01/22/2021 PICKUP DATE 01/22/2021	Ellenwood, GA DESTINATION Ellenwood, GA	01/25/2021 DELIVERY DATE 01/25/2021	ACCEPTED LOAD Yes ACCEPTED LOAD Yes	Select C EQUIPMENT TYPE Van EQUIPMENT TYPE Van	BOOK NOW PRICE \$1.630.00 BOOK NOW PRICE \$1.630.00		
KAA-2224 DAD ID KAA-2226	LOAD EXPIRY 21:27 LOAD EXPIRY 21:27 LOAD EXPIRY	Avenel, NJ ORIGIN Avenel, NJ ORIGIN	01/22/2021 PICKUP DATE 01/22/2021 PICKUP DATE	Ellenwood, GA DESTINATION Ellenwood, GA DESTINATION	01/25/2021 DELIVERY DATE 01/25/2021 DELIVERY DATE	ACCEPTED LOAD Yes ACCEPTED LOAD Yes ACCEPTED LOAD	Select Comparent type Van EQUIPMENT TYPE Van EQUIPMENT TYPE	4 BOOK NOW PRICE \$1,630.00 BOOK NOW PRICE \$1,630.00 MIN BID INCREMENT	BOOK NOW PRI	

Accept a Book Now Price

To agree to the Book Now Price, click on the *Book Now Price* button. A confirmation window will open. Click *Confirm* to continue and send the updated negotiation to the customer.

CONFIRMING		Load ID EKAA-2224
	CARRIER PRICE	\$1,650.00
	Carrier: MIDWEST EXPRESS INC	
		CANCEL

Offer a Load Price

You can also propose a price in Posted Loads. On the Posted Load list, click on the state the end of the load row. The Propose Price window will open. Enter a proposed price and click *Submit Price* to send the proposal to the customer partner.

PROPOSE PRICE	Load ID EKAA-2256							
с) ека								
0./23/2021 Tel								
EKA Solutions								
Darre	n Wanek							
319.0	00.0111							
darren@	go-eka.com							
\$ 1,800.00								
SUBM	IIT PRICE							
(or e	cancel)							

After the initial price proposal, the icon will be greyed out and negotiations will shift to the Tendered/Accept tab. To continue negotiations after proposing a price or to negotiate the price on a load that is directly offered, go to the Tendered / Accept Loads tab.

Accept / Reject Tendered Load Offer

Customers can direct a specific load to your carrier board and the status of your Load Price and Book Now offers can be found in Loads \rightarrow Tendered/Accept Loads.

*Hint: Customers may be tendering by route guide or as a general tender. For repeat freight negotiations solicit your customer to be included in a route guide.

Click the arrow next to the load to view load details and response options.

- 1. Load Details
- 2. Customer Contact Details
- 3. Accept Price
- 4. Reject Load

EKC Loads	Resources Notifications	Reports						LOAD ID NUMBER 👻	 Willem Dafoe MIDWEST EXPRESS I EKA Solutions
	Posted Loads		Tendered / Accept Loa	ds		Active Loads		Deliver	ed Loads
Iters 🚊								TOTAL BUSINE	SS WITH BROKER : \$31,22
PICKUP DATE mm/dd/yyyy	FILTER PICKUP LOCATION BY	PICKUP CITY Search	Select T						
DELIVERY DATE mm/dd/yyyy	FILTER DELIVERY LOCATION BY City & Radius	DELIVERY CITY Search	RADIUS LOAD SERVICE Select v Select	¥					RESET FILTERS FILTER
RT BY PICKUP DATE V LOAD ID EKAA-2253	AZ LOAD STATUS In Review	LOAD EXPIRY 47:40	ORIGIN Tray, OH	PICKUP DATE 01/21/2021 08:00-17:00	DESTINATION Rockford, IL	DELIVERY DATE 01/22/2021 09:00-09:00	ACCEPTED LOAD	BOOK NOW PRICE \$750.00	PRICE (BROKER PRICE) \$675.00
LOAD DETAILS ORIGIN DESTINATION Troy, OH Rockford, IL SEAL LOAD WEIGHT No 37800Ib		CARGO TYPE Structural Building Products	PICIUP TIME PICIUP DATE 08:00-17:00 01/11/2021 DELIVERY TIME DELIVERY DATE 09:00-09:00 01/12/2021				2	EROKER DETAILS Oeka EKA Solutions Darren Wanek darren@go-eka.com	
PRICE DETAILS ASK PRICE PROPOSED PR 5673.00 3 ACCEPT PRICE PROP	SICE () MINIMUM BID INCREMEN \$50.00 DSE NEW PRICE BOOK NOW	\$750.00							

To accept the customer offer, click *Accept Price*. A confirmation window will open for review. Click *Confirm* to accept the price. The acceptance will be sent to the customer for final confirmation and load assignment. Click *Cancel* to return back to the load details page.

CONFIRMING		L	.oad ID El	KAA-2253	
	CARRIER PRICE	\$675.00 ^A			
	Carrier: MIDWEST EXPRESS INC				
			CANCEL	CONFIRM	

To reject the customer's offer, click *Reject Load*. A confirmation window will appear. Click *Reject Load* to continue with the rejection. Once rejected, the load will be removed from the Tendered/Accept Loads list. Click *Cancel* to return to the load details page.

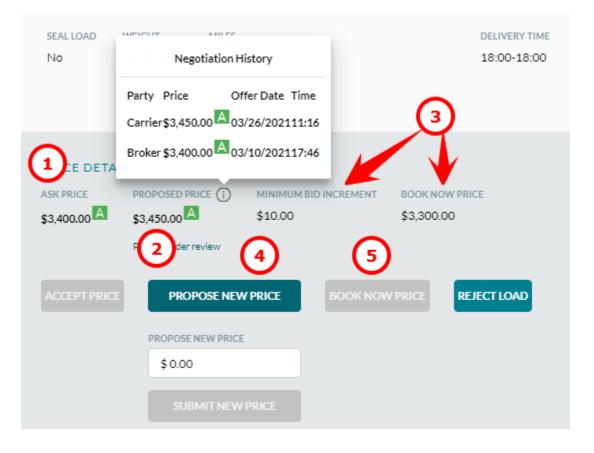
CANCEL	Load	ID EKA
Are you sure yo Load II	u would li D EKAA-22	-
	CANCEL	REJECT LOAD

Details and instructions on the remaining negotiation functionality are included in the Negotiations section.

Negotiations

Click on the arrow next to the load number to open the load details and negotiation functions.

- 1. Ask Price shows the original offered price.
- 2. Proposed Price shows your most recent proposed price and provides a history of the negotiations. Click on the information icon for the history details.
- 3. Bid Guidance displays a Minimum Bid Increment and/or Book Now Price from the customer.
- 4. Propose New Price
- 5. Book Now Price



To extend a new price offer to the customer, click *Propose New Price*. Enter the proposed price and click *Submit New Price* to save the price and send to the customer.

PRICE DETA	ILS			
ASK PRICE	PROPOSED PRICE	MINIMUM BID INCREMENT	BOOK NOW	PRICE
\$675.00 A		\$50.00	\$750.00	
ACCEPT PRIC	PROPOSE NEW PROP		W PRICE	REJECT LOAD
	\$ 795.00			
	SUBMIT NEV	W PRICE		
	(or cano	cel)		

Upon submitting a new price, the Proposed Price fields will update. Additionally, the Price displayed on the load list will update to the current offer and a blue bar will appear below the load to indicate active negotiations.

LOAD ID	LOAD STATUS (BROKER)	LOAD EXPIRY	0	DRIGIN	PICKUP DATE	DESTINATION	DELIVERY DATE	BOOK NOW PRICE	PRICE (IN REVIEW)
	In Review	-	В	Bixby, OK	03/31/2021 15:31-16:30	Chino, CA	04/02/2021 18:00-18:00	\$3,300.00	\$3,450.00

To agree to the Book Now Price, click on the *Book Now Price* button. A confirmation window will open. Click *Confirm* to continue and send the updated negotiation to the customer. The *Book Now Price* button is only enabled if no other price offers have been made. If *Propose Price* has been used to make an offer to your customer, the book now option is unavailable.

CONFIRMING			Load ID EK4	\A-2224
	CARRIER PRICE	\$1,	,650.00	
	Carrier: MIDWEST EXPRESS II	NC		
			CANCEL	CONFIRM

Upon confirmation of the book now price, the Proposed Price and Current Price fields will update.

Negotiations can continue until the customer has accepted the price and assigned a carrier to the load.

Update Active Loads

Once the customer partner has assigned a load, you will be able to view the rate confirmation, add the dispatch details, add load events, update active locations and view uploaded documents. This feature is particularly useful if your billing team needs access to these documents but prefers to avoid additional email streams.

Go to Loads \rightarrow Active Loads and select Rate Confirmation from the drop down menu. The following menu will open.

	Sent To	Sent Date	Sent By	Туре	
ø	cadi@test.com	03/05/2021	Steve Weiby	new	

Select the [@] to view or to download.

Quick Load Events

To enter Quick Load Events, click on the arrow next to the load number on the Active Loads tab.. A subset of standard load events is available to enter. Note that new trucks trailers and drivers can be added in Load Events but not Quick Load Events

Load ID 🔺	Load Status 💿	Pickup >	ickup >			Delivery >			
👻 EKAA-2129	(Pending Equipment/Driver Assignment	Smithville, TN 01/25/202107:00-14:00 0		0 OF 537 MILES		Wayne, MI 01/26/2021 14:00 - 14:30		Quick Load Events	•
Plan	DISPATCHER EQUIPMENT Select	TRAILER Search	DRIVER Search	LOCATION Search		DATE mm/dd/yyyyy	TIME hh:mm		
Execute	IN TRANSIT PICKUP mm/dd/yyyyy hh:mm	ARRIVED TO LOAD mm/dd/yyyyy hh:mm	LOADED [.] mm/dd/yyyy	hh:mm	ARRIVED AT DELIVERY mm/dd/yyyy	hh:mm	DELIVERED [*] mm/dd/yyyy	hh:mm	
Update	LOCATION Search_	DATE TIME mm/dd/yyyy hh:mm	COMMENT	LAST UPDATE	DATE/TIME	DISTANCE TO NEXT STOP	ETA TO NEXT STOP	UPDATE	

Assign Drivers and Equipment to Loads

To assign a resource to a load, select Load Events from the drop down menu. Click the arrow for Resource Assignment. Search for an existing resource by typing in the Truck, Driver or Trailer fields. To add a new resource, click on the + next to any of the resource types. Resources are retained in inventory and can be used on future loads.

Load ID 🔺	Load Status 😨	Pickup >			Delivery >		
🛫 EKAA-2129	(Pending Equipment/Driver Assignment	Smithville, TN 01/25/202107:00 - 14:00		0 OF 537 MILES	Wayne, MI 01/26/2021 14:00 - 14:30	Load Events	•
	×						CLOSE
SELECT TRUCK							
Truck 298			×				
				SECONDARY DRIVER			
Holly S			×	Search			
SELECT TRAILERS							
Search							
							ASSIGN

Load Events

To add events that are not available in Quick Load Events, select Load Events from the drop down menu. Click on the 🖍 at the end of the desired event to open it for edit. Click on the 🔨 to save the event.

← EKAA-2129 (Pending Equipment/Driver Assig	sument Smithville, TN 01/25/202107:00-14:00	0 OF 537 MILES	Wayne, MI 01/26/2021 14:00 - 14:30	Load Events	•	•
RESOURCE ASSIGNMENT					CLOSE	
> AVAILABLE 🧨						
 PICKUP EVENTS Smithville, TN 37166 01/25/2021 07 	7:00 - 14:00					
Туре	Date/Time	Last Update By				
In Transit for Pickup	01/21/2021	10:00		>	×	~
At Pickup Location					1	1
Begin Loading	-	-			/	1
Loading Completed	-	-				1

In-Transit Events

To view a history of In-Transit Events, select Load Events from the drop down menu. All status and location updates will be listed in the order in which they occurred.

🛫 EKAA	-2263	Loading Completed	Smithville, TN 01/21/2021 10:00 - 12:00	Lexington, KY 01/21/	2021 15:00 210 OF 537 MILES	Wayne, MI 01/23/2021 06:00 - 07:00	Load Events	•
RE	SOURCE ASSIGNMENT	,						CLOSE
► AV.	AILABLE 🖋							
PIC	CKUP EVENTS Smithville, T	37166 01/21/2021 10:00 - 12:00						
DE	ELIVERY EVENTS Wayne, M	48184 01/23/2021 06:00 - 07:00						
▼ IN-	-TRANSIT EVENTS							
, 1 6	Smithville, TN	EVENT DATE & TIME 01/21/2021 10:3	0 Willem Dafoe	REASON CODE	PROGRESS Normal, On Time	DISTANCE TO NEXT STOP 543 miles	ETA TO NEXT STOP	COMMENTS
ЩĢ	Lexington, KY	EVENT DATE & TIME 01/21/2021 15:0	CREATED BY 0 Willem Dafoe	REASON CODE	PROGRESS Normal, On Time	DISTANCE TO NEXT STOP 345 miles	ETA TO NEXT STOP	COMMENTS

View Documents

To view a document that the customer has attached to a load, select Load Events from the drop down menu. Click on the *Document Type* and the image will open to view or download.



Add a Check Call

To update a Load Active Location, click on the at the end of the load row and select *Load Active Location*. A map view will open which maps an expected route and current progress. Enter the *Date*, *Time* and *City* and click *Update* to save the location. Optional updates to track progress are also available. Upon updating, the map will refresh with the new location, an event will be added to the In-Transit events, and the load progress bar will update.

JPDATE LOAD LC	OCATION	LOAD ID EKAA-2263	ORIGIN Smithville, TN Appointment 01/21/2021 10:00 - 12	Lexin	LOCATION gton, KY @ 01/21/2021 15:00	DISTANCE / TIME / ETA TO 345 miles / 6 hrs /		DESTINATION Wayne, MI арронтмент 01/23/2021 06:00 - 07:00	TOTAL DRIVE TIME	×
DATE 101/21/2021	TIME 17:00	CITY Dayton, OH ×	Search	PROGRESS Normal, On Tin		e to NEXT STOP (dd/yyyyy hh:mm		UPC		
Are or of the other		Wichta Utidaoma City DOLAHOMA	Des Moines () () () () () () () () () ()	Parties La FOCE - O Grandian Saint Louis Memphis	Active Ac	onc Prisonen Columbus all VISTI on VISTI VISTI VISTI VISTI Commit Charlotte Pittonen Commit	Baltimore Washington Mortolk, Virginia	New York We Work	ce	100 km 100 mi
EKAA-2263	Loading Compl		Smithville, TN 01/21/2021 10:00 - 12:00		Lexington, KY 01/21/20	21 15:00 210 OF 537 MILES	Wayne, MI 01/23/2021 06:00 - 07:00	Load Eve	nts	•

Once the load has been delivered, the Unloading Complete event will need to be completed. The load will then move from Active Loads to Delivered Loads.

View Accessorials

To view approved accessorials that have been added by the customer, select Carrier Accessorials from the drop down menu.

	Loading Completed	Smithville, TN 01/21/2021 10:00 - 12:00	Lexington, KY 01/21/2021 15:00 210 OF 537 MILES	Wayne, MI 01/23/2021 06:00 - 07:00	Carrier Accessorials	v
Carrier Accessorials						CLOSE
Lumper \$85.00 Added by Robyn Sahlstrom on 01/21/2021 16:23						

Exceptions

To add a service exception to a load, select Exceptions from the drop down menu. Click *Add Exception* to open the entry form.

👻 EKAA-2263	Loading Completed	Smithville, TN 01/21/2021 10:00 - 12:00	Lexington, KY 01/21/2021 15:00 210 0	Wayne, MI 01/23/2021 06:00 - 07:00	Exceptions	•
			EXCEPTIONS			CLOSE
ADD EXCEPTION						
туре 💶	NOTES					
Weather		uired driver to pull over and stop	× ✓			

An Exceptions indicator will appear in the progress bar of a load and be visible to your customer.

Upload Documents and Invoice

Once a load has moved from Active to Delivered status, required documents and your invoice can be attached to the load.

Go to Loads \rightarrow Delivered Loads. EKA makes it easy to track the progress to load settlement. As you and your customer complete workflow, loads are identified with an updated *Settlement Status*. Utilize *Settlement Status* to filter identify loads by their current state in the workflow:

Missing Documents - the minimum set of required documents is not submitted Pending Approval - the customer has not verified documents Pending Settlement - the supplied documents are verified, but settlement as not been approved Scheduled - settlement is approved and a pay date has been planned Paid - payment has been issued

*Hint: Required documents do not account for all scenarios. Please submit all documents that support your invoice. Proper doc typing and invoice submission reduces the steps the customer has to complete prior to issue settlement so it is in your best interest to be both prompt and accurate.

Click the arrow next to the load to access the Documents section. The documents required by the customer will be listed with a gold highlight, but you may also add additional paperwork using the list of available document types.

•	LOAD ID EKAA-2224 A	REF ID	CARRIER NAME MIDWEST EXPRESS	ORIGIN Avenel, NJ	DESTINATION Ellenwood, GA	PAY DATE	PAYMENT AMOUNT	DELIVERED DATE 01/22/2021	Load History	•	
I	INE HAUL	\$1,541.06									
1	MPLIED CARR	IER FUEL SURCHAI	RGE \$108.94								
(OCUMENTS	🕂 🖿 REQU	IRED DOCUMENTS:	Proof of Delivery , C	Carrier Invoice)	OCUMENT REQUI	REMENTS FULFIL	LED DATE:			

Click on the ^O to add a new document. Select the file type from the list of options and attach the document by uploading from a local directory or dragging and dropping an image file into the form. Click *Save* to attach the file to the load.

Proof of Delivery	
oad Data Load# EKAA-2224 Proctor & Gamble Manufacturing Co.	Uploaded File To replace the document, please drag in a new file
Avenel, NJ 07001 pickup Stop #1 Date: 2021-01-22	PROOF OF DELIVERY
Identification: Bill Of Lading# 13155	or
Kroger Distribution Center Ellenwood,	UPLOAD FILE
GA 30294	
ervice type customer Dry Van Service	
USTOMER REFERENCE CARGO TYPE 3132132 4713 ARGO QUANTITY UNIT OF MEASURE	
2000 Pieces 30000lb	

Once the document is saved, click on the document type link to view the document. Click the to remove the document from the load.

The Carrier Invoice section is located at the bottom of the options in the load view. Click the \bigcirc to add your invoice number and attach the invoice image. The attachment process works the same as described above for other load documents. Click *Save* to attach the image and invoice number to the load.

INVOICE NUMBER	Edit File
To	Uploaded File replace the document, please drag in a new file
CA	RRIER INVOICE #123
	or UPLOAD FILE
	SAVE CLOSE
Once the invoice is saved, click on the	invoice number link to view the document. Click the 🖍 to
edit the invoice number. Click the $$	to remove the invoice document from the load.

When all the documents required by the customer have been uploaded, the required documents will be listed with a green highlight. Scheduled payments can be monitored either in Delivered Loads, or in the Loads function in Administration.